

**From:** [REDACTED]  
**Sent:** Friday, April 5, 2024 1:15 PM  
**To:** LICENSING <[LICENSING@croydon.gov.uk](mailto:LICENSING@croydon.gov.uk)>  
**Subject:** Re: Reply from [REDACTED] Re: The foxley hatch license review

Hi,

That's fine thanks for that.

I'd also like to add in the license review the abusive conversation I had with [REDACTED] which led to the messages. I'm not going to randomly start messaging someone without a reason.

Phone calls should be able to be traced via police.

I asked politely for music to be turned cdown to receive a response '

'not my problem you shouldn't live on top of a pub then'

I mentioned that I have [REDACTED] who is crying at the noise to which [REDACTED] responded 'I have [REDACTED] myself and wouldn't live above a pub, who does that'

To which she said I will not be turning down the music move if you don't like it.

Which then resulted in my text messages.

[REDACTED] also apologised for how his staff reacted, which he has now seemed to retracted on.

**From:** [REDACTED]  
**Sent:** Friday, April 5, 2024 1:21 PM  
**To:** LICENSING <[LICENSING@croydon.gov.uk](mailto:LICENSING@croydon.gov.uk)>  
**Subject:** Re: Automatic reply: Reply from [REDACTED] Re: The foxley hatch license review

One more thing I'd like to add is that I've actually been to my doctors regarding the stress this has had on me.

I will be getting a letter from my doctors supporting this as the stress this has put on me is unfair. I'm literally just a mum trying to live comfortably.

Shouldn't have to be 'fighting' for music to be respectful.

**From:** [REDACTED]  
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**Subject:** Re: Automatic reply: Automatic reply: Reply from [REDACTED] Re: The foxley hatch license review

And I think [REDACTED] should retrieve CCTV footage of his staff member and myselfs conversation so he can actually hear how she spoke to me.

Or police should be able to retrieve conversation.